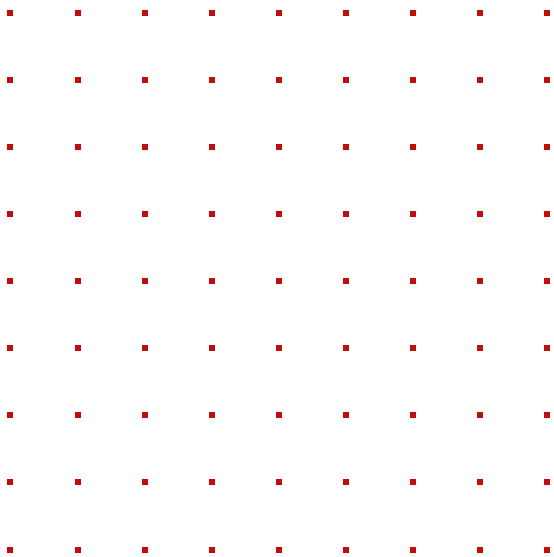




# Company Policy

That which  
guides us, day  
after day,  
towards quality  
and  
responsibility.



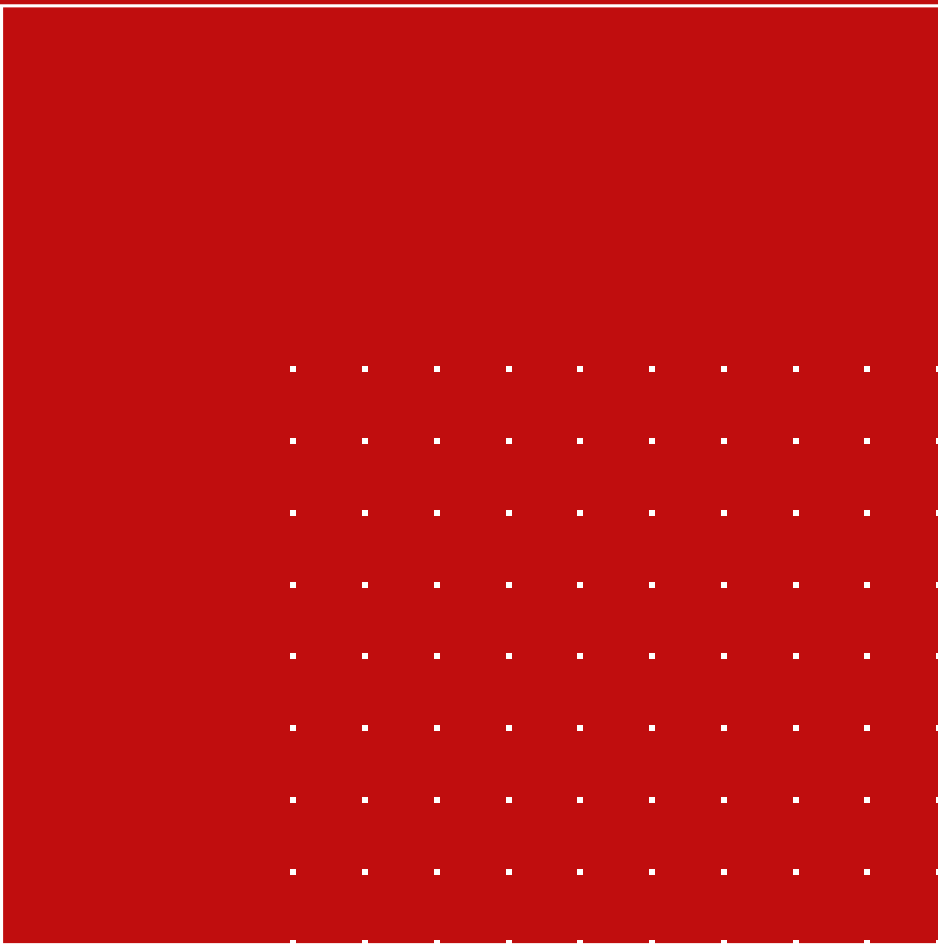
“

**Satisfied  
customers  
constitute the  
true wealth of  
a company.**

This is the motto on which our Group, furnishings manufacturer and Italian leader in modular kitchen production and sales, has based its success.

**1.**

# Our Values, our Commitment.



Our main **objective** is to achieve **maximum customer satisfaction**, understood as the capacity to provide products and services that fully meet their expectations.

All this while giving **top priority to environmental protection**, to **occupational health and safety**, to **privacy**, to the **relationship** with employees, co-workers and with the surrounding **area** and the enhancement of social and interpersonal relations.

# Awareness

Curating the symbolic and stylistic contents of our brands and of our products.

# Quality

Continuously improving the reliability of all the products and services we offer.

# Meticulousness

Preventing and eradicating potential sources of flaws in every company process.

# Innovation

“Inventing in furnishings”, whether by researching new shapes and materials or accommodating in an increasingly efficient manner the need for functionality, protected health, safety and the environment.

# Efficiency

Making innovation accessible, through the improvement of every process.

# Stringency

Respecting all the stringent laws and applicable regulations.

# Ethics

Emphasising human and moral values in business and in work.

# Environmental Friendliness

Respecting the environment throughout every phase of activity.

# Safety and Security

Guaranteeing the health and safety of workers and the security of data processed.

# Participation

Fostering the interest, development and welfare of all human resources employed.

# Involvement

Extending the fundamental values of quality, environmental friendliness and occupational health and safety to suppliers and co-workers.

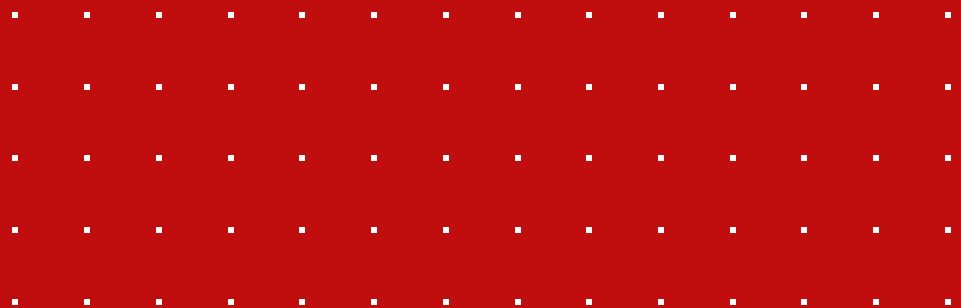
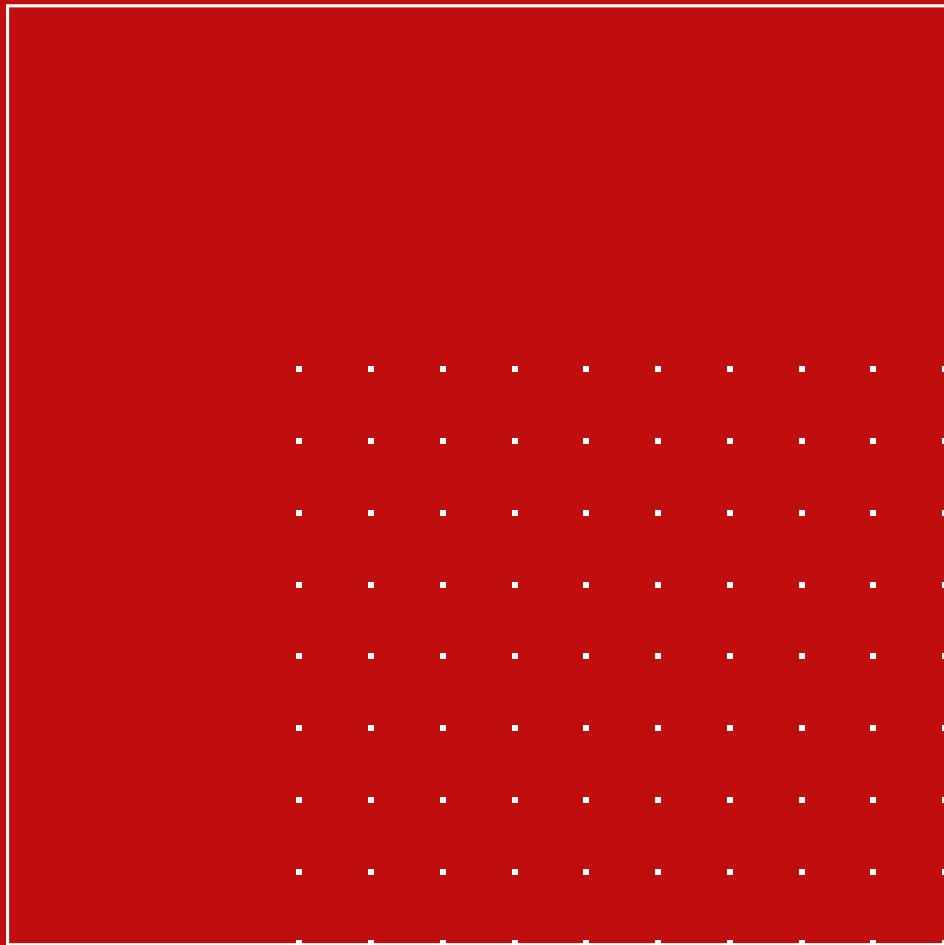
# Responsibility

Always favouring serious and reliable decisions.





**What it means,  
day by day.**



The pursuit of these commitments with firmness and conviction will allow us to **grow and strengthen our reputation** over time. To this end, we deem it necessary to maintain and develop our **Integrated Quality, Environmental and Occupational Health and Safety Management System** in compliance with the UNI EN ISO 9001, UNI EN ISO 14001, UNI ISO 45001 standards and the EU Regulation 2016/679 concerning Privacy.

This System is a **guarantee and transparency** tool for our customers and for all stakeholders and it should contribute towards achieving the following goals:

Designing and manufacturing  
**beautiful, reliable,  
perfectly functional,  
safe and  
environmentally-friendly  
y furnishings**, which fully satisfy  
the most diverse customer.  
Maintaining costs at competitive levels.

Maintaining **costs at  
competitive levels.**

Guaranteeing the observance  
of product and service

**quality standards.**

Making **prompt deliveries**  
and not missing a single due date.

Continuously **improving**  
**all company processes,**  
monitoring them using effective  
indicators.

## Raising awareness

among our suppliers and dealers

dealers on the topics  
of quality, ethics,  
the environment  
and occupational  
health and safety.

**Improving** internal and external  
communication.

Developing suitable **qualification in distribution.**

**Satisfying our compliance requirements** whether legal requirements or those the company has voluntarily assumed.

Checking and **reducing the consumption of resources,** resorting to renewable resources as much as possible.

**Protecting the environment** in carrying out our activities within the scope of the Management System.

**Preventing pollution** and, in particular, **controlling and reducing emissions and waste.**

**Eradicating** at source, wherever possible, **dangers to health and safety** and reducing risks.

Progressively, **abating occupational diseases and accidents** affecting workers.

Increasing our personnel's level of knowledge, competence and awareness through **constant training and information activity.**



Committing to the **consultation and participation of workers and of their representatives.**

Guaranteeing the **correct management of the personal data processed.**

The success of the  
**Integrated System**  
will mostly depend on fully  
**involving the entire  
company across all  
levels,** meaning every resource  
shall have to play an active role in  
**promoting continuous  
improvement  
activities.**

**The Chairman  
Valter Scavolini**

