Scavolini Group Company Policy

“Satisfied customers constitute the true wealth of a company”

This is the principle on which our Group, a leading Italian home furnishings manufacturer, has based its success.

For us, customer satisfaction means providing products and services that fully meet customer expectations, with a sustainability-oriented approach to our choices.

The VALUES underpinning our everyday commitment include:

- QUALITY: continuously improving the reliability of all our products and services
- METICULOUSNESS: preventing and eradicating potential sources of flaws in every company process
- INNOVATION: unwavering research into new shapes and materials, to accommodate the need for functionality and the protection of health, safety, and the environment
- ENVIRONMENT: protecting the environment across the various stages of our operations
- EFFICIENCY: making innovation accessible, through the improvement of processes
- STRINGENCY: respecting all applicable laws and regulations
- ETHICS: emphasizing human and moral values in relations with employees and external partners
- RESPONSIBILITY: always favoring serious and reliable decisions
- SAFETY AND SECURITY: guaranteeing the health and safety of workers and the confidentiality and security of data processed
- INCLUSIVITY: valuing all forms of diversity as a key element, creating an inclusive and respectful workplace
- PARTICIPATION: fostering the interest, development, and welfare of all human resources employed
- INVOLVEMENT: extending the fundamental values of quality, environmental friendliness and occupational health and safety to suppliers and co-workers.

To uphold our principles, we deem it necessary to maintain and develop our Integrated Quality, Environmental and Occupational Health and Safety Management System in compliance with the ISO 9001, ISO 14001, ISO 45001 standards and EU Regulation 2016/679 concerning Privacy.

This System must be a tool of assurance and transparency for our customers and for all stakeholders: the company is committed to monitoring that all environmental communications to the market are clear, truthful, verifiable, and not misleading.

The System must also contribute to the progressive achievement of the company’s GOALS, which must be monitored and managed using measurable indicators:

- Designing and manufacturing beautiful, reliable, functional, safe and competitively priced furnishings, which satisfy the widest range of customer requirements
- Designing with strong attention to environmental aspects, implementing the principles of the circular economy as much as possible, and promoting product durability and repairability
- Guaranteeing the observance of product and service quality standards
- Making prompt deliveries and not missing a single due date
- Continuously improving all company processes
- Raising awareness among our suppliers and dealers on the topics of quality, ethics, and sustainability
- Improving internal and external communication
- Developing appropriate qualification of our distribution network
- Meeting our compliance requirements, whether legal requirements or those the company has voluntarily taken on
- Monitoring and reducing the consumption of resources, making use of renewable resources as much as possible
- Preventing pollution, and limiting emissions and waste
- Reducing occupational health and safety risks
- Progressively reducing occupational diseases and accidents affecting workers, including those linked to psychosocial risks
- Consolidating in-house initiatives to guarantee equal opportunities and gender equality among all workers and promoting well-being across the board
- Increasing our personnel’s level of knowledge, competence, and awareness through constant training and information initiatives
- Committing to the consultation and participation of workers and of their representatives
- Correctly managing the personal data we process

The success of the Integrated System will be ensured by actively involving the entire company across all levels, in pursuit of continuous improvement.

Montelabbate, Italy, 22 July 2026
The Chairman
Valter Scavolini

